



Risk Management Handbook for Health Care Organizations, 3 Volume Set

Roberta Carroll

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Continuing its superiority in the health care risk management field, The Risk Management Handbook for Health Care Organizations (5th Edition), is written by the key practitioners and consultants in the field. Included are many practical chapters and health care examples than before as well as additional material on methods and techniques of risk reduction and management. This edition also revises the structure of the previous edition, and focuses on operational and organizational structure rather than risk areas and functions. Readers will welcome this more practical and user-friendly approach.

Volume I, a risk management primer, incorporates the basic elements of risk management. Several topics will be given a more comprehensive treatment in one of the other two volumes. This volume is also perfect as a general overview and used by academia.

A wealth of checklists and detailed, up-to-date explanations of regulatory and legal changes will help novice and veteran risk managers learn to manage risk effectively.

- Basics of Health Care Enterprise Risk Management
- Health Care Legal Concepts
- Introduction to American law
- Governance of Health Care Organizations
- Development of a Risk Management Program
- The Health Care Risk Management Professional
- Risk Management Metrics
- Ethics in Patient Care
- Patient Communication
- Physician and Allied Health Professional Credentialing
- Documentation and Medical records
- Basic Claims Administration
- Contract Review Primer for the Risk Management Professional
- Information Technology and Risk Management
- Health Information Management
- Introduction to Risk Financing
- Insurance Basics: Principles and Coverages
- Organizational Staffing
- Emergency Management
- The Basics of Occupational and Environmental Health

Volume II, focuses on patient safety and the operational risk inherent in all healthcare organizations with particular emphasis on clinical risk. The role of the risk manager in patient safety will be a common underlying theme.

Topics include:

- Patient Safety
- Risk Management's Role in Performance Improvement
- Clinical Crisis Management
- Informed Consent
- Clinical Research
- Medication Safety
- The Risk Manager & Biomedical Technology
- Primary & Ambulatory Care
- Pre-Hospital Emergency Medical Services
- Emergency Department
- Behavioral Health
- Critical Care
- Perinatal Risk Management
- Pediatrics
- Operating Room
- Laboratory
- Radiology
- Home Care Services
- Post Acute & Long Term Care

Volume III, covers the complex risk issues and will cover legal, regulatory, technology, human resources and risk financing.

Topics include:

- Risk Mapping
- Managed Care
- Enterprise Risk Management
- Workers' Compensation
- Occupational & Environmental Risk Exposures
- Employment Practices Liability
- Emerging Liabilities in Partnerships, JV, and Collaborative Relationships
- Mergers, Acquisitions & Divestitures
- Advertising Liability
- Claims and Litigation Management
- Risk Financing Techniques
- Request for Proposals
- Evolving Risk in Telemedicine
- Risk Management Information Systems
- Statutes, Standards, and Regulation
- Accreditation, Licensure, and Surveying Bodies
- HIPAA: Privacy and Security
- Corporate Compliance
- Absence and Productivity Management

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